



PREVENTIVE AND COMPREHENSIVE DENTAL



Mass Advantage has partnered with Dominion National to provide preventive and comprehensive dental services. Mass Advantage contracts with the Dominion PPO network which means all HMO and PPO plan members, have the ability to see dentists in- and out-of-network.

Basic (HMO)	Plus (HMO)	Premiere (PPO)	Extra (PPO)
<ul style="list-style-type: none"> \$0 copay for preventive dental services including routine dental exams, cleanings, and X-rays \$0 copay for comprehensive services including restorative services, periodontics, and extractions 			
\$1,500 annual allowance for comprehensive services	\$2,000 annual allowance for comprehensive services	\$2,000 annual allowance for comprehensive services	\$2,500 annual allowance for comprehensive services

Mass Advantage contracts with the **Dominion PPO network**. Your 2025 dental benefit coverage is based on using in-network Dominion PPO providers. If you choose to receive treatment from a licensed dentist outside of the Dominion PPO network, the procedures covered under our plan will be reimbursed up to the 2025 maximum benefit limit for your dental coverage (see your Evidence of Coverage for more information). You are responsible for any amounts that exceed your maximum benefit limit for both in-network and out-of-network dental services.

CONTACT

For more information or to find an in-network dental provider, contact us at **(844) 918-0114 HMO** or **(844) 915-0234 PPO / TTY:711** or visit [MassAdvantage.com](https://www.massadvantage.com).

We're available October 1 - March 31, 8:00 a.m. - 8:00 p.m., 7 days a week; and, April 1 - September 30, 8:00 a.m. - 8:00 p.m., Monday - Friday.

FREQUENTLY ASKED QUESTIONS

Q | What is considered preventive dental?

A | Preventive dental includes services like routine exams, cleanings and x-rays. For a full list of covered preventive dental services, please see your Evidence of Coverage (EOC).

Q | What is considered comprehensive dental?

A | Comprehensive dental includes services like periodontics, extractions, restorative services and more. For a full list of covered comprehensive dental services, please see your Evidence of Coverage (EOC).

Q | Can I still see my dentist if they are not contracted with Dominion National?

A | Yes. We have contracted with the **Dominion PPO network** which means all HMO and PPO plan members, have the ability to see dentists both in and out of the Dominion PPO network for preventive and comprehensive care.

Q | Will I pay more if I see an out-of-network dentist?

A | Preventive and comprehensive benefits are calculated using a Maximum Allowable Charge (MAC). Members are responsible for any difference in amount charged by an out-of-network dentist and the MAC per procedure. Billing arrangements are made between the member and the out-of-network dentist.

Q | What happens if my out-of-network dentist is unwilling to bill the plan directly?

A | If you receive treatment from an out-of-network dentist, you may be required to make payment in full at the time of service. You will then need to submit a direct member reimbursement request to receive payment. The Direct Member Reimbursement Form can be found on our website at [MassAdvantage.com](https://www.massadvantage.com) under Documents and Forms.

Q | Who can I contact if I have questions about my dental benefit or the Dominion PPO network?

A | Our Member Navigator team is here to help with any benefit coverage or network questions or concerns. Member Navigators are available: (844) 483-1444 (TTY 711) Monday through Friday from 8 am - 5 pm.



MASS ADVANTAGE
A Medicare Advantage Plan

Mass Advantage is an HMO and PPO plan with a Medicare contract. Enrollment in Mass Advantage depends on contract renewal. This information is not a complete description of benefits. Please see the Summary of Benefits and the Evidence of Coverage for complete information.