## **Inpatient Authorization Request Form**



### **Guidelines**

For information on medical (Part A and B) prior authorization requirements, visit <u>UM-22 Prior Authorization Code List</u>.

#### PREAUTHORIZATION REQUESTS (PRESERVICE)

- Preservice should be submitted at least two weeks prior to the date of service or facility admission.
- If the servicing provider is not part of the Mass Advantage network, please submit this form with a letter of medical necessity (including clinical documentation) explaining why the service(s) can only be provided by an out-of-network specialist.

#### **CONCURRENT REQUESTS**

• Not required prior to emergency care, but authorization for inpatient hospital admission should be submitted within 24 hours of admission to the hospital.

#### RETROSPECTIVE AUTHORIZATION REQUESTS (POSTSERVICE)

- It is very important that prior authorization procedures are followed for services that require prior authorization. If the referring network provider fails to follow prior authorization protocols, Mass Advantage may decline to pay the claim in which case participating providers will be held financially responsible for services received by the member.
- For more information, visit <u>Authorization and Notification Procedures</u>.
- Participating providers seeking retrospective authorization for a Mass Advantage member must file a claim for that service, wait for the claim denial, and then submit a <u>Provider Request for Claim Review Form (Contracted)</u>.
- Non-participating providers seeking retrospective authorization for a Mass Advantage
  member must file a claim for service that service, wait for the claim denial, and then
  initiate the claim appeal process on behalf of the member. Submit a <u>Provider Request for
  Claim Review Form (Non-Contracted)</u>, the appeal process cannot begin with a signed
  Waiver of Liability Form included in the linked Provider Request for Claim Review Form
  (Non-Contracted).

#### FORM SUBMISSION INSTRUCTIONS

- All fields are required. Incomplete forms cannot be processed. Please include supporting clinical documentation.
- Authorization requests and approvals are not a guarantee of payment.

# **Inpatient Authorization Request Form**



Fax your completed request to (888) 656-7783 or call (866) 312-8467.

Priority Level	Admission Date / /				
☐ Pre-Service Standard Request ☐ 0	Concurrent (	Notice of	Emer	gent A	Admission)
□ Pre-Service Expedited Request*  *You can ask for an expedited request if you or your doctor believe your health could be seriously harmed by waiting up to 14 days for a decision. You cannot request an expedited review if you are asking us to pay you back for a medical service/item you've already received.					
If Prior Authorization is <u>not</u> required for the requested service, do you require an organizational determination? $\Box$ Yes $\Box$ No					
Member Information					
First Name	Last Name				
Member ID	Date of Birth				
		/	/		
Requestor Contact Information					
Name	Phone Numb				1
Fax Number	Alternate Contact				
Physician					
Name		NPI			
A al alum a a		TINI			
Address		TIIN			
Phone		Fax			
Specialty					
	□ Pre-Service Standard Request □ Pre-Service Expedited Request* *You can ask for an expedited request be seriously harmed by waiting up to 1 expedited review if you are asking us t you've already received.  If Prior Authorization is not required for t organizational determination? □ Yes □  Member Information  First Name  Member ID  Requestor Contact Information  Name  Physician  Name  Address  Phone	□ Pre-Service Standard Request □ Concurrent ( □ Pre-Service Expedited Request* *You can ask for an expedited request if you or you be seriously harmed by waiting up to 14 days for a expedited review if you are asking us to pay you be you've already received.  If Prior Authorization is not required for the requested organizational determination? □ Yes □ No  Member Information  First Name □ Last Name  Member ID □ Date of Bir  Requestor Contact Information  Name □ Phone Num  Fax Number □ Alternate Contact Standard Standar	□ Pre-Service Standard Request □ Concurrent (Notice of □ Pre-Service Expedited Request* *You can ask for an expedited request if you or your doctor be seriously harmed by waiting up to 14 days for a decision. expedited review if you are asking us to pay you back for a you've already received.  If Prior Authorization is not required for the requested service, organizational determination? □ Yes □ No  Member Information  First Name	□ Pre-Service Standard Request □ Concurrent (Notice of Emergence Pre-Service Expedited Request*  *You can ask for an expedited request if you or your doctor believe be seriously harmed by waiting up to 14 days for a decision. You concexpedited review if you are asking us to pay you back for a medical you've already received.  If Prior Authorization is not required for the requested service, do your organizational determination? □ Yes □ No    Member Information	□ Pre-Service Standard Request □ Concurrent (Notice of Emergent A □ Pre-Service Expedited Request*  "You can ask for an expedited request if you or your doctor believe your be seriously harmed by waiting up to 14 days for a decision. You cannot expedited review if you are asking us to pay you back for a medical serv you've already received.  If Prior Authorization is not required for the requested service, do you requorganizational determination? □ Yes □ No    Member Information

5	Facility/Agency/Place of Service/Ambulatory Surgery Center						
	Name		NPI 				
	Address		TIN				
	Phone		Fax				
	Туре		☐ In-Network ☐ Out-of-Network				
			☐ In-Network Payment Rate				
6	Requested Services						
	☐ Inpatient Medical Admission	□ Inpatie	tient Rehabilitation Facility				
	☐ Inpatient Surgical Admission	□ Inpatie	ient Psychiatric Admission				
	$\ \square$ Observation Hospital Admission	☐ Skilled	ed Nursing Facility				
	☐ Long Term Care Acute Hospital	☐ Swing	Swing Bed				
		☐ Other:	□ Other:				
	ICD10 Codes	CPT/HCP(	C Codes				

If you have a Reconsideration (Appeal) request, please contact us at (866) 312-8467.