## **Inpatient Authorization Request Form**



### **Guidelines**

For information on medical and drug (Part A and B) prior authorization requirements, please visit our Provider Forms and Resources page.

#### PREAUTHORIZATION REQUESTS (PRESERVICE)

- Preservice should be submitted at least two weeks prior to the date of service or facility admission.
- If the servicing provider is not part of the Mass Advantage network, please submit this form with a letter of medical necessity (including clinical documentation) explaining why the service(s) can only be provided by an out-of-network specialist.

#### **CONCURRENT REQUESTS**

• Not required prior to emergency care, but authorization for inpatient hospital admission should be submitted within 24 hours of admission to the hospital.

#### **RETROSPECTIVE AUTHORIZATION REQUESTS (POSTSERVICE)**

- It is very important that prior authorization procedures are followed for services that require prior authorization. If the referring network provider fails to follow prior authorization protocols, Mass Advantage may decline to pay the claim in which case participating providers will be held financially responsible for services received by the member.
- For more information, visit <u>Authorization and Notification Procedures</u>.
- Participating providers seeking retrospective authorization for a Mass Advantage member must file a claim for that service, wait for the claim denial, and then submit a Provider Request for Claim Review Form (Contracted). Please visit our <u>Provider Forms</u> and Resource Page for forms.
- Non-participating providers seeking retrospective authorization for a Mass Advantage
  member must file a claim for service, wait for the claim denial, and then initiate the claim
  appeal process on behalf of the member. Submit a Provider Request for Claim Review
  Form (Non-Contracted), the appeal process cannot begin without a signed Waiver of
  Liability Form included in the claim review form. Please visit our Provider Forms and
  Resource Page for forms.

#### FORM SUBMISSION INSTRUCTIONS

- All fields are required. Incomplete forms cannot be processed. Please include supporting clinical documentation.
- Authorization requests and approvals are not a guarantee of payment.

# **Inpatient Authorization Request Form**



Fax your completed request to (888) 656-7783 or call (866) 312-8467.

1	Priority Level	Admission Date / /			/		
	$\square$ Pre-Service Standard Request $\square$ C	Concurrent (1	Notice of I	Emerg	jent A	dmission)	
	□ Pre-Service Expedited Request*  *You can ask for an expedited request if you or your doctor believe your health could be seriously harmed by waiting up to 14 days for a decision. You cannot request an expedited review if you are asking us to pay you back for a medical service/item you've already received.						
	If Prior Authorization is <u>not</u> required for to organizational determination? $\square$ Yes $\square$		d service, o	do you	ı requi	re an	_
2	Member Information						
	First Name	Last Name					
	Member ID	Date of Birth					
			/	/			
3	Requestor Contact Information						
	Name	Phone Number/Ext.  Alternate Contact					
	Fax Number						
4	Physician						
	Name		NPI				
	Address		TIN				
	Phone		Fax				
	Specialty		☐ In-Net			it-of-Networ ent Rate	k

5	Facility/Agency/Place of Service/Ambulatory Surgery Center								
	Name	NPI							
	Address		TIN						
	Phone		Fax						
	Туре		☐ In-Network ☐ Out-of-Network						
			☐ In-Network Payment Rate						
6	Requested Services								
	☐ Inpatient Medical Admission	□ Inpatie	nt Rehabilitation Facility						
	☐ Inpatient Surgical Admission	□ Inpatie	nt Psychiatric Admission						
	☐ Observation Hospital Admission	☐ Skilled	Nursing Facility						
	☐ Long Term Care Acute Hospital	☐ Swing	Bed						
		☐ Other:	ner:						
	ICD10 Codes	CPT/HCPC Codes							

If you have a Reconsideration (Appeal) request, please contact us at (866) 312-8467.