



MASS ADVANTAGE

Plan to love your plan.

## Innovative Programs

Provided through UMass Memorial Health

Mass Advantage gives you in-network access to the doctors, hospitals, and other providers of UMass Memorial Health, the largest health care provider in Central Massachusetts. Plus, a dedicated **Member Navigation team** to make it easy for you to receive the support you need when you need it.

- Member Navigators can book most UMass Memorial Health primary care and specialty appointments so that you're in the office **within 10 days or less** from the day you call.
- And more...

Over 

# All the Reasons

Why you'll say "Love My Service".



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## Need an appointment?

Get help when you need it. Dedicated **Member Navigators** can book most primary care and specialty appointments so that you're in the office within **10 days or less** from the day you call.

## Need Additional Services?

Health goes well beyond the doctor's office. Member Navigators will help connect you to helpful resources like city-based programs, and arrange fully covered transportation for non-urgent care.

Member Navigators also work together with healthcare provider offices to ensure care stays coordinated and focused on you, the member.

## If you ever need it, you may be eligible for hospital-level care at home.

If you require hospital-level care, you may be able to receive it in your own home, through UMass Memorial Health's Hospital at Home program.

## And many additional healthcare services are available through UMass Memorial Health:

- High quality and state-of-the-art outpatient surgery services at The Surgery Center in Shrewsbury.
- Home health and hospice services, comprehensive behavioral health programs, and hundreds of community-based UMass Memorial doctors.
- Acclaimed specialists in heart and vascular care, orthopedics, cancer, diabetes, women's services, and more.
- Care recognized by *US News & World Report* as high performing in colon cancer surgery, stroke and lung cancer surgery, aortic valve surgery, heart bypass surgery, and heart failure.
- Care recognized by Healthgrades with the Cardiac Surgery Excellence Award™ (2022).

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## To request more information or to enroll today, call 844-416-1048 (TTY: 711)

October 1 – March 31, 8:00 a.m. – 8:00 p.m. 7 days a week

April 1 – September 30, 8:00 a.m. – 8:00 p.m. Monday – Friday

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Mass Advantage is a Medicare Advantage organization with a Medicare contract offering HMO and PPO plans. Enrollment in Mass Advantage depends on contract renewal. Other providers and physicians are available in our network.

Access to the health care providers you trust at

